

Please notify your renewed period of stay to the Bank !

In order to address the global challenges of preventing money laundering and terrorist financing, as well as strengthening measures against financial crimes, our bank is actively working in collaboration with relevant government agencies and organizations.

Given this background, we ask all customers to periodically confirm the purpose of their transactions. In addition, for our foreign customers residing in Japan, we implement a process to reconfirm your residence status before the previously confirmed period of stay expires

If you have received a notification for "Request for Confirmation of Renewal of Period of Stay" from our bank, we kindly ask you to complete the necessary procedures via the online form, the Kyogin App, or at a nearby Seven Bank's ATM by the indicated deadline. About the handling of collected personal information, please review our "[Privacy Policy](#)".

If we cannot confirm your renewed residence status, some transactions (cash withdrawals and ATM / internet banking transfers) will be restricted from the day after the previously confirmed period of stay expires. Therefore, we urge you to notify us promptly.

This initiative is aimed at maintaining the integrity of the financial system and ensuring that you can conduct transactions safely and securely. We appreciate your understanding and cooperation.

<Online Form>

The received notification and your residence card will be required to submit your renewed residence information.

You can also submit your renewed residence information via "Services" - "Customer Information Confirmation Procedures" using the Kyogin App.

The Kyogin App is available 24 hours a day, no ID or password required.

<Seven Bank ATM Service>

You can also complete your residence status renewal procedures at any Seven Bank's ATM nationwide. For more details, please refer to the "[Seven Bank ATM Service](#)."

● Procedure Flow

> [Various procedures with Kyoto Bank can be easily done at Seven Bank ATMs!](#)

<For Customers Undergoing Residence Period Renewal >

If you are in the process of renewing your residence period and cannot complete the renewal before the current expiry, please attach an image of the front of your residence card showing your current period of stay and the back of the residence card showing the reception stamp and respond via the online form, Kyogin App or a Seven Bank's ATM.

An image of the receipt email from the "Residence Application Online System" can be used in place of the back of your residence card.

After your residence card is renewed, please respond again with your new residence card.

For any other questions, please make an appointment and visit your local branch.